# Feature Name (Create Ticket)

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 1.1.04 | | | |
| **Use Case Name:** | Close Ticket | | | |
| **Created By:** | Phillip Hansen | | **Last Updated By:** |  |
| **Date Created:** | 10/25/2018 | | **Last Revision Date:** |  |
| **Actors:** | | Waiter | | |
| **Description:** | | User will select a table which will create a ticket for this specific table | | |
| **Trigger:** | | User selects a table on their UI | | |
| **Preconditions:** | | 1. User must be signed in 2. User was able to select a table on their UI to create a ticket for that specific table | | |
| **Postconditions:** | | User was able to create a ticket for the guests at a table, and can display food and beverage categories | | |
| **Normal Flow:** | | 1. The User selects a table 2. System will display options for items to be added to the ticket | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | [Document **legitimate** branches from the main flow to handle special conditions (also known as extensions). For each alternative flow reference the branching step number of the normal flow and the condition which must be true in order for this extension to be executed. e.g. Alternative flows in the *Withdraw Cash* transaction:  4a. In step 4 of the normal flow, if the customer is not in the bank network   1. System will prompt customer to accept network fee 2. Customer accepts 3. Use Case resumes on step 5   4b. In step 4 of the normal flow, if the customer is not in the bank network   1. System will prompt customer to accept network fee 2. Customer declines 3. Transaction is terminated 4. Use Case resumes on step 9 of normal flow   Note: Insert a new row for each distinctive alternative flow. ] | | |
| **Exceptions:** | | 1. N/A | | |
| **Includes:** | | N/A | | |
| **Frequency of Use:** | | As often while the table is not already related to a ticket | | |
| **Special Requirements:** | | Feedback  1. Each new ticket will auto-generate an eight-digit number as a survey-code for a guest to leave a survey online  2.Must be a unique number that will be automatically deleted after seven days it is created  User Interface   1. After selecting a table, the interface will have a list of numbers, representing separate guests at a table   Ex. Selecting 1 will be for Guest 1, which will be different items displayed when selecting 2 for Guest 2   1. Categories will be displayed which separates the categories of food, and a category will be specific for drinks and alcohol | | |
| **Assumptions:** | | User understand english | | |
| **Notes and Issues:** | | 1. N/A | | |